



City of Abilene

Citizen's Advisory Board for People with Disabilities Agenda

Notice is hereby given of a meeting of the Citizens Advisory Board for People with Disabilities of City of Abilene to be held on November 10, 2020, at 3:00 p.m., at the Abilene Public Library South Branch Conference Room, Mall of Abilene, 4310 Buffalo Gap Road, Abilene, Texas, for the purpose of considering the following agenda items.

CALL TO ORDER

MINUTES

1. Approval of minutes from September 8, 2020 meeting.

AGENDA ITEMS

2. Review mission and purpose of board with City of Abilene Legal representative. (Discussion)
3. Board member engagement. (Discussion)
4. Meeting days and times. (Discussion and Action)
5. Disability Awareness Event (Discussion and Action)
6. Discussion and action on bus shelter support letter. (Discussion and Action)
7. CityLink Update (Discussion)
8. Upcoming Board Topics (Discussion)

PUBLIC COMMENTS

ADJOURNMENT

Notice

In compliance with the Americans with Disabilities Act, the City of Abilene will provide for reasonable accommodations for persons attending meetings. To better serve you, requests should be received forty-eight (48) hours prior to scheduled meetings. Please contact the City Secretary's Office at 325-676-6208. Telecommunication device for the deaf is 325-676-6360.

CERTIFICATION

I hereby certify the above meeting notice was posted on the bulletin board at the City Hall of the City of Abilene, Texas, on the 6th day of November, 2020 at 3:20 p.m.

Shawna Atkinson, TRMC
City Secretary

RESOLUTION NO. 132-2017

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS,
ESTABLISHING THE CITIZEN'S ADVISORY BOARD FOR PEOPLE WITH DISABILITIES.**

WHEREAS, the City of Abilene seeks to build and maintain a community of the highest quality for present and future generations; and

WHEREAS, the City of Abilene must fully understand the barriers to access for those citizen who are disabled; and

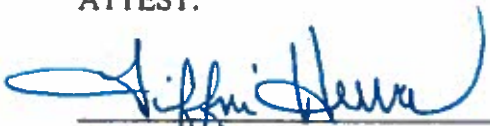
WHEREAS, a Citizen's Advisory Board for People with Disabilities will serve as an advisory board and a voice for those with disabilities to help shape and craft a more accessible community,

NOW THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ABILENE, TEXAS:

- PART 1:** That there is hereby established the **Citizen's Advisory Board for People with Disabilities** for the City of Abilene, Texas.
- PART 2:** That the purpose of the Board is to serve as a point of contact and a voice for the residents of the City of Abilene to the City Council concerning matters of accessibility, use, and benefit to persons with disabilities, to review and discuss matters referred to the Board by the City Council and the City Manager, and to provide recommendations to the City Council.
- PART 3:** That the Board shall be comprised of seven (7) voting members, who will be appointed by an affirmative vote of at least four members of the City Council. All voting members of the board shall be residents of the City of Abilene.
- PART 4:** That the Americans with Disabilities Act Coordinator for the City of Abilene, or his or her designee, shall be an ex officio, non-voting member of the Board and may act in an advisory capacity to the Board.
- PART 5:** That the Board shall follow the Rules of Procedure adopted by the City Council, as applicable, for its rules of procedure, except as may be modified by this Resolution.
- PART 6:** That the Board shall meet as requested by the City Council or City Manager, but in any event shall meet in January and July of each year.
- PART 7:** That this Resolution takes effect immediately upon its adoption.

ADOPTED this 26th day of October, 2017.

ATTEST:



Tiffni Herrera, Interim City Secretary

Anthony Williams, Mayor

APPROVED:



Stanley Smith, City Attorney

Mayor Anthony Williams
City of Abilene, Texas

Re: CityLink Shelter Placement Project Recommendation

Mayor Williams,

At the September 8, 2020 meeting of The Citizen's Advisory Board for People with Disabilities, CityLink presented its plan to add 10 shelters to bus stops around the City. The Advisory Board engaged CityLink staff on the methodology of selecting these 10 sites and was satisfied that CityLink is basing the selections on the highest passenger counts for bus stops that also have adequate space for a shelter.

The Advisory Board stressed the need to improve handicap access for these shelters by constructing curb cuts and concrete pads and ramps where needed. The Advisory Board recognizes that CityLink may not be able to achieve sidewalk to sidewalk connectivity for some bus stops due to distance and cost exceeding the requirements of the grant funds CityLink is using.

At its November 10, 2020 meeting the Advisory Board recommends to the City Council approval of Citylink's plan. The Advisory Board also encourages CityLink to continue efforts to add more shelters as additional funding becomes available.

Sincerely,

JoAnne Fluke, Chair

PARATRANSIT ADA-PASSENGERS	Feb	Aug	Sept	Oct
BA1	3,194	2,189	3,249	3,227
BA2	284	121	249	287
ADA PCAs	88	91	88	88
Guests	21	30	13	24
Citylink ADA Trips	3,587	2,431	3,599	3,626
Contracted ADA Trips (see below)	1,344	0	0	0
TOTAL Trips	4,931	2,431	3,599	3,626
Cancel	257	185	353	266
N/S	99	53	52	83
Late	134	25	88	112
Early	160	156	185	128
Number of Trip Denials	0	0	0	0
Number of trips late	134	25	88	112
Number of trips	4,931	2,431	3,599	3,626
Number of on time trips	4,797	2,406	3,511	3,514
Percent On Time	97.28%	99%	98%	97%
Percentage of Trips BA 2	9%	6%	8%	9%
ON CALL ZONE				
# Of Passengers	366	197	284	281
Total days (M-F)	18	21	22	22
Average per day	20.3	9.4	12.9	12.8
Total	366	197	284	281
DEMAND RESPONSE/EVENING - PASSENGERS				
JARC/CDBG	685	767	699	715
GEN	52	19	15	25
PCA	3	-	1	1
Guests	2	-	-	-
Total	742	786	715	741
Cancel	89	108	111	137
N/S	18	20	21	18
Late	22	68	62	63
Early	40	54	46	44
Number of trips late	22	68	62	63
Number of trips	742	786	715	741
Number of on time trips	720	718	653	678
Percent On Time	97.04%	91.35%	91.33%	91.50%
CALL CENTER METRICS				
Total Calls Received	3,122	2113	2255	2413
Total Calls Answered	2,929	1940	2071	2204
Total Calls Abandon	193	173	184	209
TOTAL ABANDONED RATE	6.18%	8.19%	8.16%	8.66%
	Feb	Aug	Sept	Oct
ADA Paratransit Applications Received	43	15	11	16
ADA Applications Appealed	0	0	0	0
ADA Appeals Approved	0	0	0	0
ADA Applications Denied	1	1	0	0
ADA Applications Processed Late	0	0	0	0
AVG Days to Process Applications	6	5	5	7
New CDBG Applications Received	18	8	7	10
CDBG Applications Processed	22	8	7	10
New General Applications Received	8	2	1	1
General Applications Processed	10	2	1	1