



City of Abilene

Citizen's Advisory Board for People with Disabilities Agenda

Notice is hereby given of a meeting of the Citizens Advisory Board for People with Disabilities of City of Abilene to be held on Tuesday, November 15, 2022 at 3:00PM at City Hall, 555 Walnut, Council Chambers, Abilene, Texas, for the purpose of considering the following agenda items.

CALL TO ORDER

PUBLIC COMMENTS

Public Comments on Any Item on the Agenda

MINUTES

1. Approval of Minutes from September Meeting (Discussion, Public Hearing and Action)

AGENDA ITEMS

2. Joseph Thomas Foundation - Meagan Kirk (Presentation & Discussion)
3. CityLink Update (Discussion)
4. American Sign Language (ASL) Mixer (Discussion)
5. Purpose of the Board (Discussion)
6. Goals for 2023 (Discussion)
7. Upcoming Board Topics (Discussion)
 - This item allows board members to recommend topics to be included and discussed at future board meetings.

ADJOURNMENT

Notice

In compliance with the Americans with Disabilities Act, the City of Abilene will provide for reasonable accommodations for persons attending meetings. To better serve you, requests should be received forty-eight (48) hours prior to scheduled meetings. Please contact the City Secretary's Office at 325-676-6208. Telecommunication device for the deaf is 325-676-6360.

CERTIFICATION

I hereby certify the above meeting notice was posted on the bulletin board at the City Hall of the City of Abilene, Texas, on the 4th day of November, 2022, at 2:15 p.m.

Shawna Atkinson, TRMC, CMC
City Secretary

Joseph Thomas Foundation



CityLink Update



PARATRANSIT ADA-PASSENGERS	Aug-22	Sep-22	Oct-22
BA1	2,771	3,556	5,119
BA2	431	383	337
ADA PCAs	161	122	152
Guests	3	14	18
Citylink ADA Trips	3,366	4,073	5,626
Contracted ADA Trips (see below)	697	708	316
TOTAL Trips	4,063	4,781	5,942
Cancels	954	1,313	1,308
N/S	106	118	157
Late	465	785	1,345
Number of Trip Denials	0	0	0
Number of trips late	465	785	1,345
Number of trips	4,063	4,791	5,942
Number of on time trips	3,598	4,006	4,597
Percent On Time	89%	84%	77%
Percentage of Trips BA 2	16%	11%	7%
ON CALL ZONE			
# Of Passengers	297	225	234
Vaccine Clinic	-	-	-
Senior Citizens	268	289	303
Total days (M-F)	23	22	21
Average per day	24.6	10.2	11.1
Total	565	515	539
DEMAND RESPONSE/EVENING - PASSENGERS			
JARC/CDBG	973	1,065	927
GEN	45	47	42
PCA	-	-	-
Guests	3	4	1
Total	1,021	1,116	970
Cancels	320	270	271
N/S	45	56	55
Number of trips late	17	25	33
Number of trips	1,021	1,128	970
Number of on time trips	1,004	1,103	937
Percent On Time	98.33%	97.78%	96.60%
Contracted Trips Lynkup			
BA1	644	647	252
BA2	45	58	64
Evening Service	129	10	9
PCA	8	3	-
Guests	-	-	-
Total	826	718	325
Cancels	153	143	56
N/S	14	21	6
Number of trips late	100	102	75
Number of trips	826	718	325
Number of on time trips	726	616	253
Percent On Time	87.89%	85.79%	77.85%
CALL CENTER METRICS			
Total Calls Received	3828	3849	4059
Total Calls Answered	2866	2870	3015
Total Calls Abandon	962	376	463
TOTAL ABANDONED RATE	25.13%	9.77%	11.41%



Total Applications	Aug-22	Sep-22	Oct-22
ADA Paratransit Applications Received	47	52	25
ADA Applications Appealed	0	0	0
ADA Appeals Approved	0	0	0
ADA Applications Denied	1	0	0
ADA Applications Processed Late	0	0	0
AVG Days to Process Applications	1	8	8
New CDBG Applications Received	33	17	23
CDBG Applications Processed	33	17	18
New General Applications Received	7	8	5
General Applications Processed	7	8	5

American Sign Language (ASL) Mixer





ASL Mixer

ASL MIXER

6:00 - 7:30pm

A mixer for the Deaf and Hard of Hearing Communities in Abilene

- Meet new friends that sign ASL
- Bring family and friends for signing practice
- Twice a month - new theme/activity every session
- Snacks and Refreshments

Starting November 15th, 2022

*Practical Application for learning ASL, speaking out loud is discouraged

Cobb Recreation Center

For More Information email Samantha.Melchor@AbileneTX.Gov

PARKS & RECREATION
CITY OF ABILENE TEXAS



CITY OF
ABILENE
TEXAS

Purpose of the Board



Goals for 2023



Upcoming Board Topics

