



City of Abilene

Citizen's Advisory Board for People with Disabilities Agenda

Notice is hereby given of a meeting of the Citizens Advisory Board for People with Disabilities of City of Abilene to be held on May 10, 2022 at 3:00PM at Adventure Cove, 2742 S 9th. St., Abilene, Texas for the purpose of considering the following agenda items.

CALL TO ORDER

PUBLIC COMMENTS

Public Comments on Any Item on the Agenda

MINUTES

1. Approval of Minutes from March 8, 2022 Meeting (Discussion and Action)

AGENDA ITEMS

2. Introduction and Welcome of New Board Member (Discussion)
3. CityLink Update (Discussion)
4. Discussion on Plan of Action to Promote Disability Awareness Month (Discussion)
5. Upcoming Board Topics (Discussion)
 - This item allows board members to recommend topics to be included and discussed at future board meetings.
6. Champions Day at Adventure Cove (Discussion)
7. Tour of Adventure Cove (Discussion)

ADJOURNMENT

Notice

In compliance with the Americans with Disabilities Act, the City of Abilene will provide for reasonable accommodations for persons attending meetings. To better serve you, requests should be received forty-eight (48) hours prior to scheduled meetings. Please contact the City Secretary's Office at 325-676-6208. Telecommunication device for the deaf is 325-676-6360.

CERTIFICATION

I hereby certify the above meeting notice was posted on the bulletin board at the City Hall of the City of Abilene, Texas, on the 6th day of April, 2022, at 2:00 p.m.

Shawna Atkinson, TRMC, CMC
City Secretary

PARATRANSIT ADA-PASSENGERS	Feb-22	Mar-22	Apr-22
BA1	1,852	4,184	4,579
BA2	252	477	429
ADA PCAs	73	345	143
Guests	86	56	60
Citylink ADA Trips	2,263	5,062	5,211
Contracted ADA Trips (see below)	382	176	320
TOTAL Trips	2,645	5,238	5,531
Cancels	2,441	1,564	1,721
N/S	60	122	128
Late	369	879	699
Number of Trip Denials	0	0	0
Number of trips late	369	879	699
Number of trips	2,645	5,238	5,531
Number of on time trips	2,276	4,359	4,832
Percent On Time	86%	83%	87%
Percentage of Trips BA 2	14%	11%	9%
ON CALL ZONE			
# Of Passengers	240	312	325
Vaccine Clinic	-	-	-
Senior Citizens	103	159	107
Total days (M-F)	17	23	21
Average per day	13.8	13.3	15.4
Total	343	471	432
DEMAND RESPONSE/EVENING - PASSENGERS			
JARC/CDBG	748	1,230	1,118
GEN	25	31	24
PCA	4	2	1
Guests	-	-	-
Total	777	1,263	1,143
Cancels	409	469	474
N/S	58	96	68
Late	60	49	12
Number of trips late	60	49	12
Number of trips	777	1,263	1,143
Number of on time trips	717	1,214	1,131
Percent On Time	92.28%	96.12%	98.95%
Contracted Trips Lynkup			
BA1	348	783	288
BA2	34	37	32
ADA PCAs	-	11	-
Guests	-	2	-
Total	382	833	320
Cancels	179	271	148
N/S	14	14	4
Late	104	217	67
Number of trips late	104	217	67
Number of trips	382	863	320
Number of on time trips	278	646	253
Percent On Time	72.77%	74.86%	79.06%
CALL CENTER METRICS			
Total Calls Received	2690	3310	3035
Total Calls Answered	2387	2984	2714
Total Calls Abandon	303	326	321
TOTAL ABANDONED RATE	11.26%	9.85%	10.58%



Total Applications	Feb-22	Mar-22	Apr-22
ADA Paratransit Applications Received	37	65	53
ADA Applications Appealed	0	0	0
ADA Appeals Approved	0	0	0
ADA Applications Denied	0	2	0
ADA Applications Processed Late	0	0	1
AVG Days to Process Applications	4	1	1
New CDBG Applications Received	36	35	23
CDBG Applications Processed	36	35	23
New General Applications Received	6	7	5
General Applications Processed	6	7	5